



CAROLINA PREMIER
— SPEECH THERAPY —
IMPROVING COMMUNICATION AND CHANGING LIVES

CANCELLATION POLICY

NON-EMERGENCY CANCELLATIONS

All appointments must be cancelled at least 24 hours in advance of your scheduled appointment by calling or emailing the office. If appointments are not cancelled at least 24 hours in advance you will be charged a fee of \$55. This fee is not covered by insurance or other third-party payers and must be paid in full by your next appointment. You will not be seen until the fee is paid.

CANCELLATION WITHOUT NOTIFICATION

Missed appointments without notification will be charged \$55. This fee is not covered by insurance or other third-party payers and must be paid in full by your next appointment. You will not be seen until the fee is paid.

INCLEMENT WEATHER

Please contact the office to see if it is open during inclement weather. Closings will also be posted on our social media websites. If we are open, and you decide to cancel due to weather conditions, you must do so at least 4 hours before your scheduled appointment to avoid the \$55 late cancellation fee.

I have read and understood Carolina Premier Speech Therapy's Cancellation Policy as outlined above. I understand that I will be dismissed from services if (a) I do not call at least 24 hours in advance to cancel my appointment, (b) I miss three appointments without notification, or (c) any combination of "a" and "b."

Signature: _____

Date: _____

Printed Name: _____